

ROLL No.....

NATIONAL COUNCIL FOR HOTEL MANAGEMENT  
AND CATERING TECHNOLOGY, NOIDA  
ACADEMIC YEAR 2013-2014

COURSE : 6<sup>th</sup> Semester of 3-year B.Sc. in H&HA  
SUBJECT : Accommodation Management - II  
TIME ALLOWED : 03 Hours MAX. MARKS: 100

(Marks allotted to each question are given in brackets)

- Q.1. "Key control is the first step towards preventing theft". Discuss. (10)
- OR
- (a) What is an accident?  
(b) What are your responsibilities as an employee to ensure safety in the workplace? (5+5=10)
- Q.2. What factors would you keep in mind while selecting carpets for the banquet hall of a 5-star hotel? (10)
- Q.3. What are the classic colour schemes? Explain with the help of a colour wheel. (10)
- Q.4. Describe **any five** types of window treatments.  
OR  
Explain the different types of lighting. (10)
- Q.5. What are the principles of design? Explain with reference to a hotel guest room. (10)
- Q.6. What is refurbishment? What is the role of the housekeeping department during refurbishment? (10)
- Q.7. List all the tasks that the Executive Housekeeper needs to do for an upcoming property opening in three months. (10)

- Q.8. Write short notes on **any two** of the following: (2x5=10)
- (a) Incandescent lamps  
(b) Texture  
(c) Accessories  
(d) Dealing with a Bomb Threat
- Q.9. Differentiate between (**any five**): (5x2=10)
- (a) Lux and lumen  
(b) Direct light and diffused light  
(c) Tufted carpets and woven carpets  
(d) Value and intensity (of colour)  
(e) Bay windows and bow windows  
(f) Venetian blinds and vertical blinds  
(g) Swags and valances  
(h) Terrazzo and granolithic floorings  
(i) Smoke detectors and fire sprinklers
- Q.10. Match the following: (10x1=10)
- |                  |                     |
|------------------|---------------------|
| (a) Face weight  | (i) Wooden flooring |
| (b) Pinch pleats | (ii) Steam bath     |
| (c) LED          | (iii) Value         |
| (d) Credenza     | (iv) Rectangle      |
| (e) Atrium       | (v) On site         |
| (f) Sauna        | (vi) Lobby          |
| (g) Parquet      | (vii) Lighting      |
| (h) Tint         | (viii) Curtains     |
| (i) In-situ      | (ix) Pile           |
| (j) Greek oblong | (x) Sideboard       |

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NATIONAL COUNCIL FOR HOTEL MANAGEMENT  
AND CATERING TECHNOLOGY, NO1DA  
ACADEMIC YEAR 2014-2015

COURSE : 6<sup>th</sup> Semester of 3-years B.Sc. in H&HA  
SUBJECT : Accommodation Management -II  
TIME ALLOWED : 03 Hours MAX. MARX: 100

(Marks allotted to each question are given in brackets)

- Q1. Discuss the 3 E's of work place safety, identify some of the common hazards in housekeeping Operations.  
OR  
Discuss measures that can be taken to avoid fire in hotels, what procedures are to be followed in the event of a fire?  
(5-5=10)
- Q2. Discuss the elements and principles of design.  
OR  
Describe classification of colors.  
(10)
- Q3. Explain the classical color schemes.  
OR  
Classify and explain lighting in hotels.  
(10)
- Q4. Explain the types of floorings and floor finishes.  
OR  
Explain the composites of a carpet.  
(10)
- Q5. Write a detailed note of different types of carpets.  
(10)
- Q6. Discuss five types of curtains with suitable illustrations.  
(10)
- Q7. Discuss the steps involved in a typical refurbishment program  
(10)
- Q8. Write short notes on (any two)  
a) Classes of fire  
b) Energy efficient lighting system  
c) Decorative accessories  
d) House Breakup  
(2x5 =10)

- Q.9 Difference between:  
a) Form and shape  
b) Safety and security  
c) Refurbishing and redecorations  
d) Linoleum and pinoleum  
e) Fitted furniture and built in furniture  
(5x2=10)

- Q.10 Fill in the blanks  
(a) Total weight of a carpet minus weight of the backing = \_\_\_\_\_  
(b) The lighter value of a colour is called \_\_\_\_\_  
(c) Halon extinguishers have replaced BCF extinguishers as they are free from \_\_\_\_\_  
(d) The term MSDS stands for \_\_\_\_\_  
(e) A bed that can fold up into the wall giving impression of a shelf, cupboard or cabinet is called \_\_\_\_\_  
(f) The wheels at the base of a furniture to make them mobile is called \_\_\_\_\_  
(g) The size of a double bed is \_\_\_\_\_  
(h) The minimum size requirement of bathrooms for 5-star rating is \_\_\_\_\_  
(i) The principle of design that suggest tactile (touch) quality of something is called \_\_\_\_\_  
(j) A paneling that extends to half way up the wall is called \_\_\_\_\_

(10x=10)

SUBJECT CODE: BHM354

EXAM DATE: 06.05.2016

ROLL No.....

NATIONAL COUNCIL FOR HOTEL MANAGEMENT  
AND CATERING TECHNOLOGY, NOIDA  
ACADEMIC YEAR 2015-2016

COURSE : 6<sup>th</sup> Semester of 3-year B.Sc. in H&HA  
SUBJECT : Accommodation Management - II  
TIME ALLOWED : 03 Hours MAX. MARKS: 100

(Marks allotted to each question are given in brackets)

Q.1. What are the elements of design? Explain how each of these elements contributes to create a design?

OR

What are design principles for planning the layout of a guestroom in a hotel? (10)

Q.2. Colour is an important aspect in creating an environment. Draw a neat diagram of a colour wheel and explain the colour schemes briefly.

OR

Identify major considerations for deciding a colour scheme for the guestroom. (10)

Q.3. Suggest various types of lighting facilities to reduce the cost of electricity in a hotel.

OR

Explain the importance of windows in interior decoration. Describe any ten different types of windows. (10)

Q.4. What are the advantages and dis-advantages of carpets? Discuss methods to protect carpets from damage?

OR

Identify different types of carpets and explain how they are maintained. (10)

Q.5. List the countdown responsibilities of Executive housekeeper for a 5-star hotel which is opening in 3 months. (10)

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EXAM DATE: 06.05.2016

Q.6. Differentiate between (any five):

- |                             |                                    |
|-----------------------------|------------------------------------|
| (a) Grains and joints       | (b) Blinds and shutters            |
| (c) Valance and swags       | (d) Redecoration and refurbishing  |
| (e) Granite and granolithic | (f) Sheer curtain and heavy drapes |
- (5x2=10)

Q.7. Write short notes on:

- (a) Types of fire extinguishers  
(b) Measures adopted to prevent crime (5+5=10)

Q.8. State the aspects and styles of furniture to be arranged in a Maharaja suite room. (10)

Q.9. List ten potential hazards in housekeeping and ways to deal with them. (10)

Q.10. Fill in the blanks:

- (i) Face of a carpet is also called \_\_\_\_\_.  
(ii) Minimum height of a guestroom ceiling should be \_\_\_\_\_ feet.  
(iii) \_\_\_\_\_ is the initial assistance or treatment given to a casualty for any injury or sudden illness.  
(iv) \_\_\_\_\_ describes the brightness or dullness of colour.  
(v) \_\_\_\_\_ furniture are fixed on brackets or fitted to the wall and hence there are no legs to get in the way of cleaning.  
(vi) \_\_\_\_\_ are decorative pieces of cloth used as shields for the arms and backs of upholstered furniture to protect them from soiling.  
(vii) The process of restoring a property to its exact original design using authentic material is called \_\_\_\_\_.  
(viii) \_\_\_\_\_ is the study of people's efficiency in relation to the working environment.  
(ix) Light which is produced by heating any material, usually metal to a temperature at which it glows is called \_\_\_\_\_.  
(x) Secondary colours are also called \_\_\_\_\_. (10x1=10)

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ACADEMIC YEAR 2016-2017

COURSE : 6<sup>th</sup> Semester of 3-year B.Sc. in H&HA  
SUBJECT : Accommodation Management - II  
TIME ALLOWED : 03 Hours MAX. MARKS: 100

(Marks allotted to each question are given in brackets)

Q.1. Safety and security of hotel premises is essential for building up the sales image. Discuss atleast ten different measures that can be taken to prevent thefts and crime.

(10)

OR

- (a) Name and explain any three fire safety devices.  
(b) Plan an evacuation strategy as a floor supervisor in case of a suspected fire on the floor.

(3+7=10)

Q.2. Explain the principles of design in relation to a guest room.

OR

Discuss the two different methods of lighting, architectural and non-architectural lighting with examples.

(10)

Q.3. Colour is an important aspect in creating the environment in which guests will spend time. Discuss the different types of colour schemes and identify the major factors you will need to take into account when deciding on a colour scheme for guest rooms.

(15)

Q.4. Prepare a checklist of the housekeeping responsibilities in the countdown to the launch of a new property.

(10)

Q.5. How often should a refurbishment program be carried out in a five star deluxe property? List the tasks and procedures involved in a typical refurbishment program.

(10)

Q.6. Discuss any five types of window treatments with illustrations.

OR

Briefly describe the different types of carpets.

(10)

Q.7. Draw the layout of a standard executive double room of a five star hotel to scale, stating the sizes of the various pieces of furniture placed in the room. Also indicate the various lighting points and accessories placed in the room.

(10)

OR

Discuss the factors to be considered while designing a room for:

- (a) A differently abled guest.  
(b) Special features to be incorporated on an eva floor.

(5+5=10)

Q.8. Differentiate between:

- |                                    |                                      |
|------------------------------------|--------------------------------------|
| (a) Valences and Swags             | (b) Lux and Lumen                    |
| (c) Value and Intensity            | (d) Floor finish and Floor covering  |
| (e) Roller and Roman blinds        | (f) Picture window and French window |
| (g) Safety and Emergency lighting  | (h) Spotlights and Tasklights        |
| (i) Pinch pleats and Pencil pleats | (j) Class A and Class B fires        |

(10x1=10)

Q.9. Answer briefly (any five):

- (a) Role of accessories in interior decoration.  
(b) What does the law of chromatic distribution state?  
(c) What factors determine the quality of a carpet?  
(d) How is texture used in interior design?  
(e) Safety training begins on the first day of the job. Comment.  
(f) What is the purpose of lining the curtains?  
(g) Why does diffused lighting go well with restaurant décor?

(5x2=10)

Q.10. Explain the following terms:

- |                |                  |          |
|----------------|------------------|----------|
| (a) Case goods | (b) Shoji screen | (c) MSDS |
| (d) Snag list  | (e) Wainscot     |          |

(5x1=5)

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ROLL No.....

NATIONAL COUNCIL FOR HOTEL MANAGEMENT  
AND CATERING TECHNOLOGY, NOIDA  
ACADEMIC YEAR 2017-2018

COURSE : 6th Semester of 3-year B.Sc. in H&HA  
SUBJECT : Accommodation Management - II  
TIME ALLOWED : 03 Hours MAX. MARKS: 100

(Marks allotted to each question are given in brackets)

Q.1. Colours play an important role in creating an environment. With the help of a colour wheel, explain the various colour schemes.

OR

What is refurbishment? What is the role of the housekeeping department during refurbishment?

(10)

Q.2. What are the precautions one has to take while dealing with the situation of death in a hotel?

(10)

OR

(a) What is an accident  
(b) As an employee what are your responsibilities to ensure safety at work place?

(5+5=10)

Q.3. Key control is an important tool for preventing theft in a hotel room. Discuss.

(10)

Q.4. List any ten measures taken by hotels to ensure guest and employee safety.

OR

Describe any five types of window treatments.

(10)

Q.5. What is carpet? Briefly explain different types of carpets.

(3+7=10)

Q.6. Differentiate between (any two):

- (a) Resilient flooring and non-resilient flooring
- (b) Indirect lighting and semi indirect lighting
- (c) Stiff window treatments and soft window treatments
- (d) Redecoration and refurbishing

(2x5=10)

Q.7. Elaborate any one of the following:

- (a) Elements of design
- (b) Principles of design

(10x1=10)

Q.8. Enlist the standard amenities provided in a double room and draw the layout of a double room with dimensions of a five-star hotel.

(10)

Q.9. List the activities involved for an Executive Housekeeper six weeks in advance for an upcoming Business Hotel.

(10)

Q.10. Match the following:

- |                           |                          |
|---------------------------|--------------------------|
| (a) Atrium                | (i) Geometrical patterns |
| (b) Venetian blinds       | (ii) Rice paper          |
| (c) Linoleum              | (iii) Bay window         |
| (d) Face of carpet        | (iv) Lobby               |
| (e) Pencil pleats         | (v) Chinese origin       |
| (f) 180°view              | (vi) Opposite            |
| (g) Wood parquet          | (vii) Pile               |
| (h) Balastore             | (viii) Floor             |
| (i) Complementary colours | (ix) Blinds              |
| (j) Shoji screens         | (x) Curtains             |

(10x1=10)

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